**Sivaprasad Inapurapu, Senior Scrum Master**

**Professional Summary:**

* 15 years of experience working on projects with budgets greater than $5 million and 10 years of experience as scrum master/ product owner
* SAFe Certified Professional and certified Scrum master with experience in product and program management. This includes engagements with product owners, development of product roadmaps, prioritization, agile coaching, release management, coordination of cross-functional distributed teams, risk management, team communication, business engagement, and timelines
* Demonstrates strong expertise in leading daily stand-ups, sprint plannings, and retrospective sessions, facilitating discussions on project scope, planning timelines, refining backlogs, setting priorities, agile mentoring, managing teams across departments, mitigating risks, overseeing project releases, collaborating with product owners, developing product strategies, enhancing team communication, engaging with business stakeholders, and delivering detailed reporting

**Skill set:**

* JIRA, Jira align, Scrum, Kanban, Crystal, Confluence, TFS, Rally, MS Project, MSOffice 365
* AI, Python, Django, .Net, PHP, Oracle, Mainframes,MongoDB, SVN, Jenkins,
* HTML, CSS, JavaScript, Bootstrap, JQuery, Angular.js
* Infrastructure, Data migrations
* Banking and Finance, Ecommerce, digital domain, e-learning, content management, UI engineering
* Google Cloud, Microsoft Azure, Oracle cloud
* CRM, Salesforce, ServiceNow
* UI Tools (Photoshop, InDesign, Adobe Forms and Dreamweaver)
* Onboarding new project teams, interpersonal, problem solving, collaborative, Coaching and Mentoring and emotional intelligence

**Education and Certifications:**

* MBA (Master of Business Administration)
* Certified Scrum Master
* SAFe Agilist / SAFe Product owner
* PMP trained for Project Management Practices

**Professional Experience:**
**CharlesSchwab** (Jan 2024, Dallas, Texas, US)

**Role:** **Senior** **Scrum Master / Product owner**
(Banking and Finance, Scrum, Kanban, SAFe, Jira, Jira align, Confluence, SharePoint, VMs, Deployments, Microsoft Azure, Azure DevOps)

**Responsibilities:**

* Scheduling and facilitating sprint planning, daily scrums, sprint reviews, retrospectives, backlog refinement sessions, and Scrum of Scrums
* Interacting with globally distributed, cross-functional teams for managing risks, assumptions, issues, dependencies using a RAID log
* Maintaining features and user stories by coordinating with the product owner
* Collaborating with different teams to develop acceptance criteria that clearly define the work to be performed in a user story
* Maintaining and executing project plans in alignment with stakeholder directives
* Collaborating with stakeholders to gather requirements, address concerns, and to ensure project alignment with business objectives.
* Maintaining all relevant information related to Scrum teams in Confluence and providing timely reports
* Delivering timely sprint reports and other essential reports
* Preparing the project scope and plan to deliver timelines through PI planning sessions
* Cultivating a culture of continuous improvement by identifying areas for enhancement and implementing innovative solutions.

**Accomplishments:**

* Onboarded recent college graduates by planning, training, certification exams and enhanced team’s performance
* Contributed to project initialization and the onboarding of new team

**WellsFargo** (May 2023 to Dec 2023) Dallas, Texas, US

**Role:** **Senior** **Scrum Master**
(Banking and Finance, Program management, Scrum, Kanban, Crystal, SAFe, Cloud, Jira, Jira align, Confluence, SharePoint, VMs, Deployments, Microsoft Azure, Azure DevOps, Generative AI, python, Java)

**Responsibilities:**

* Facilitated daily stand-ups, sprint ceremonies, Scrum of Scrums ensuring alignment with Agile best practices.
* Maintaining features and user stories through coordination with product owners
* Collaborating with cloud data migration and infrastructure teams to define acceptance criteria
* Maintaining and executing project plans and road maps in accordance with stakeholder directions
* Interacting with globally distributed, cross functional teams to address team impediments and dependencies
* Collaborating with stakeholders to gather requirements, address concerns, and to ensure project alignment with business objectives.
* Cultivating a culture of continuous improvement by identifying areas for enhancement and implementing innovative solutions
* Enhancing team communication and decision-making processes to ensure the successful achievement of project objectives
* Implementing agile/scrum framework for teams which are into application development and platforms/VMs setup

**Accomplishments:**

* Coordinating release management, establishing team structure, initializing agile, scrum and kanban frameworks, setting up Jira boards and working in high risk mitigation work culture

**Fugen IT Solutions - DTCC,** (Oct 2022 to May 2023) (Dallas, Texas, US)

**Role:** **Senior Scrum Master**
(Banking and Finance, Program management, SAFe, Scrum, Crystal, Cloud, Jira, Confluence, Sharepoint, Java, Python, Kafka, pipelines, VMs, Microsoft Azure, Azure Devops, Python, Java)

**Responsibilities:**

* Facilitating daily-standups, sprints, retrospective meetings, Scope discussions, timelines, backlog refinements, prioritizing, Scrum of Scrums, agile coaching and road map discussions
* Lead program and scrum ceremonies for cloud migrations
* Executed goals in alinement with client’s strategic vision, successfully navigated through planning, prioritizing, risk management and change management
* Collaborated and updated information radiators as part of reporting to ensure transparency, visibility to stake holders and maintain status templates
* Interacted closely with product owners to prioritize tasks and ensure necessary actions were taken to resolve issues
* Managed and prioritized outstanding defects in the reporting system using JIRA. Coordinated with the development team, product owner, and business users to address any impediments or obstacles.
* Maintained visibility into project status and executed effective decision-making, approvals, and direction.
* Coordinated timelines for execution of all global requests
* Implemented agile/scrum framework for teams which are into application development and platforms/VMs setup

**Accomplishment:**

* Assisted five globally distributed teams with the implementation of Scrum boards, Kanban boards, and Confluence boards as part of their agile projects

**NTTData,** (Jan 2020 - Sep 2022, Bangalore, India)
**JaguarLandRover, National Life Group**
**Role: Scrum Master**
(Program management, SAFe, Scrum, Service now, Cloud, Salesforce, Jira, Confluence, Rally, Microsoft Azure, Azure Devops)

* Facilitated all scrum ceremonies (Planning, daily scrum, sprint reviews, sprint retrospectives, product backlog refinements), time-boxing the events, maintained product burn down chart, sprint burn down chart, and sprint burnup chart
* As part of risk management, developed a comprehensive monitoring system for risks, assumptions, issues, and dependencies, aimed at identifying and removing potential roadblocks
* Enhanced the team’s predictability and progress through velocity, capacity planning, burn down/burn up charts, and other tools and metrics
* Coordinated with project, technology and business partners to write user stories/epics, identifying dependencies, and design optimal solutions
* Managed and updated information radiators as part of reporting to ensure transparency, visibility to stake holders and the establishment of status templates and weekly status update routines
* Managed employee absences and vacations, analyzing their impact on team performance.
* Enhanced performance across globally distributed teams by identifying areas for improvement and strengths through retrospectives in the scrum process.
* Planned resource on boarding and organized knowledge transfer sessions

**Accomplishment:**

* Onboarded fresh college graduates to sales force platforms by planning, organizing training sessions, making resources to go through certification tests, and increased the number of salesforce platform teams

**Eurofins IT Solutions**, (2019, Bangalore, India)
**Role: Scrum Master**
(Scrum, SAFe, Program management .Net, TFS, Azure Dashboard, Confluence, ecommerce )

**Responsibilities:**

* Coordinated efforts across various teams in e-commerce development, including e-catalogs, shopping carts, payment gateways, email marketing, and e-banner design
* Facilitated agile and scrum ceremonies, including daily stand-up meetings, reviews, retrospectives, sprint planning, release planning, demos, and project planning. Removed impediments.
* As a scrum master, I effectively communicated analysis, metrics, reports, and employee absences/vacations to senior leadership, while also analyzing their impact on team performance.
* Collaborated with global IT teams and globally dispersed business functions for monitoring and enhancing the quality of ecommerce web components
* Established relationships with stakeholders to prioritize and validate requirements, as well as to create and maintain the product backlog.
* Protected the development teams from distractions, removed impediments, addressed team conflicts, and maintained focus on product delivery and project timelines
* Assisted and facilitated teams for cross functional training on Agile projects

**Accomplishment:**

* As a Scrum Master for a globally distributed team, I was part of the SAFe program's initial setup.

**Theorem India Private Limited**, (2018, Bangalore, India)

**Role: Lead / Associate Scrum Master** (Ecommerce, SAFe, Scrum, Jira, Confluence)

**Responsibilities:**

* Worked on the development of e-commerce promotional emailers and banners
* Coordinated emarketing activities with external clients for ecommerce applications
* Provided technical support to the team in fulfilling e-marketing tasks by being involved in the design and development process
* Coordinated the necessary discussions to remove impediments for ecommerce application development
* Coordinated Agile / Scrum ceremonies and managed the work efforts of a 15 member team
* Assisted the business in analyzing, measuring, and reporting employee absences and vacations to assess their impact on service center performance.
* Facilitated cross functional trainings and KT sessions

**Oracle -** [**http://www.oracle.com**](http://www.oracle.com)**,** (Ecommerce, Oracle, cloud)

**Role: Senior Analyst/Junior Scrum master** (July 2007- Dec 2017)

**Responsibilities:**

* Developed Oracle education ecommerce applications and intranet applications Including backend development, UI development, html/css prototypes, micro sites, banners, email templates and content management
* Collaborated with departments across the globe to develop a robust and scalable content management strategy. This involved working with legal terms and conditions for 100 countries worldwide, engaging with Oracle's legal departments and language translators.
* Designed and developed animated presentations for Oracle University
* Conducted content editing and UI designing to ensure consistency in look and feel throughout the ecommerce portal
* Provided clients with guidance on best practices, approaches, and offered ad-hoc analysis tailored to their specific needs.
* Coordinated Scrum ceremonies

**Accomplishment:**

* Implemented project deployments across over 100 countries, each with its unique language and involving legal, marketing, technical, UI, and content management teams

**Awards:**
Go to Person, Pacesetter, Rock Star, WoWzer